



Example Message:

To our valued winery guests,

In this changing landscape around the COVID-19 outbreak, we wanted to reach out to you to let you know that your health is our absolute number one priority.

As always, we maintain a clean and professional winery and tasting room service that meets and/or exceeds all the guidelines set out by **the Interior Health Authority** **[Insert Regional Health Authority]**.

We are taking extra precautionary actions to reassure our visitors by ensuring our winery team members stay home if they are feeling unwell in anyway. As well, we are following new tasting-room protocols that include increasing sanitary measures and providing extra space between you and fellow patrons.

As an independent small business, we truly appreciate your ongoing support and loyalty. We want you to feel confident in choosing to visit and taste **[insert “and dine” if you have a restaurant/bistro]** with us at **[insert winery name]** now and always.

We encourage you to please call or email if you have any questions, or would like to order some wine, and we hope we can continue to look forward to seeing you again soon.

Be well,

Owner, **[insert Chef if one]** and the **[insert winery name]** family